

# How to reset your password for online access

We are aware that some members are having issues logging in to make area reservations or class registrations. Through troubleshooting with our database management and a few members, we've discovered that the solution is very simple.

First, know that your login to the mobile app is **not** connected to your access to our on-line registration and area reservations. Our app simply provides you the links to connect to our registration and reservations database.

Once you select the Program Registration or the So Much More tiles (then Area Visits), you are then connected to our database.

Click Login (1) at the top of your screen then type in the email address (2) on your membership. If you can't remember your password or your password isn't working, select the [Forgot your password](#) link. You will receive an email with a few options (3)

- If you want to reset your password, click the blue line "[Email me a reset password link](#)"
- If you just want quick access to login, select one of the bottom three options and click "Submit"

Please contact us if you continue to have difficulties.

